SENATE LIBRARY COMMITTEE MEETING
MINUTES
Thursday 16 September 2021
2:31-3:15 pm
via Zoom

Attendees

Senators
Francis Andrew
Lawrence Burr (Vice-Chair)
Maura MacPhee
Alex Scott

Regrets
Gage Averill
Janette Bulkan
Colin Godwin
Tony Jiang
Morgan Lorenz

Ex Officio
Erik Kwakkel
Susan Parker
Shigenori Matsui (Chair)
Shivani Mehta
Pam Ratner
Richard Topping
George Tsiakos
Leonard Wang

Senate Staff
Jessica Iverson
Bradley Menard

Call to Order
The meeting of the Senate Library Committee (the “Committee”) was called to order at 2:31 pm on 16 September 2021 by Lawrence Burr, Vice-Chair.

Agenda
Lawrence Burr noted that during Winter Term 1, he will be acting as chair for the Senate Library Committee.

THAT THE Senate Library Committee adopt the 16 September 2021 agenda as presented.

Approved by General Consent

Minutes
THAT THE Senate Library Committee approve the 15 April 2021 meeting minutes as presented.

Approved by General Consent

Round-table Introductions
Committee Member Introductions
University Librarian Update

As Presented by Susan Parker

A draft Senate report will be going to the Vancouver and Okanagan Senates no later than November. We anticipate that the report will stimulate conversation.

All of the libraries opened this last week, on September 7. Prior to that date, appointments were required to attend the Library.

There are several objectives included in the strategic framework of the Library:

1. Advance Research, Learning and Scholarship – the pandemic increased the amount of outreach performed by the library. There was a tremendous set of work in offering 1.1K classes and 29.9k workshop participants. These numbers also include statistics from the Writing Centre.

2. Engage with Communities – has many facets for the Library as well, through offerings such as the special collections and helping to co-sponsor the salary of a librarian who was working exclusively at the Learning Exchange.

Discussion

The Committee discussed current and possible future community engagement opportunities in the DTES. A potential outreach opportunity exists by partnering with health student pop-up clinics.

3. Create and Deliver Responsive Collections – there has been a huge jump in all forms of access to the collections during the pandemic, including increasing the e-book collection to 3.6M, 7.5M article downloads, loaning physical items was up to 5.5M, and there were 2.9M e-book downloads. 10.8K unique items were accessed through the HathiTrust ETAS. In support of research and teaching and learning, these numbers have increased.

4. Inspire with Innovative Spaces and Services – throughout the pandemic, individuals could request to pick-up their books. There were 41.3K bookings of safe study spaces in IKBLC. 18.8K requests were filled through the materials pick-up service.

5. Steward the Organization – online services, including being able to chat with a librarian have been offered for many years, with 24.8K online reference interactions. Library expenditures have not changed significantly during the past 5 years, with only minor changes through adjustments to office consumables.

6. Looking Ahead – there are a number of challenges including beginning a term with hybrid classes for learners and finding ways to accommodate more students than usual seeking a location to take remote classes. The campus full and so are the libraries. Students are asking for space to take remote classes. Library staff need to find space to attend virtual meetings. These challenges will have an impact on how effective the libraries on
campus will be for students. It prompts the question “what more can we do to support learners?”

In the past, the library has used a private company to collect data regarding use of licensed electronic resources. We have switched to Open Athens to collect this information. This service will give more finite data. The data will include affiliations with faculties. This data will help finetune the collections based on actual usage.

We are planning a new space for the Chung Collection about Chinese immigration to Vancouver. We have always wanted to put it in a premier space. It will be moving to the main floor along with the new Klondike Gold Rush Collection donated by Phil Lind. We hope to finish this new space by late 2022 or early 2023. We are working with a firm that helps design museum exhibits and we are working to incorporate research expertise.

Meeting Location for Senate Committee
The Committee discussed whether to continue meeting virtually. It was noted that continuing to meet virtually will allow time for physical meeting spaces on-campus to be upgraded to better accommodate hybrid meetings. The Committee decided to continue meeting virtually and to review this topic again after this term.

Alumnus Feedback About Access to UBC Library Collections During COVID-19
An alumnus sent a letter expressing complaints with respect to access to the Library and its resources during the pandemic. The Committee discussed the complaint. It was noted that action has been taken to resolve the complaint and to provide additional training to library staff.

Next Meeting
The next meeting of the Committee will be held on Thursday 21 October 2021 2:30-4:00 pm.

Adjournment
The meeting adjourned a 3:15pm.